

Creating a Competitive Player Profile (CPP)

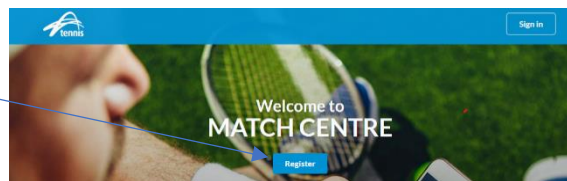
There are three parts to creating a Competitive Player Profile

- Register for a Tennis ID
- Linking your account to your new profile
- Linking your UTR to your Tennis ID

1. CREATING AN ACCOUNT IN MATCH CENTRE

Go to matchcentre.tennis.com.au

From the middle of the screen, select Register



Fill in your details:

Email address – try to use one that you will always be able to access. If you need to change your password at any stage, you need to be able to receive the link to do this

Fill in your details – please add your real birth date – while you may not care about this, we use it to help track junior retention and for statistics on our player base, so it helps if it is accurate

If the player is under the age of 15, additional fields will appear that require the need for a parental email to complete the registration.

You will receive a verification email to verify your account

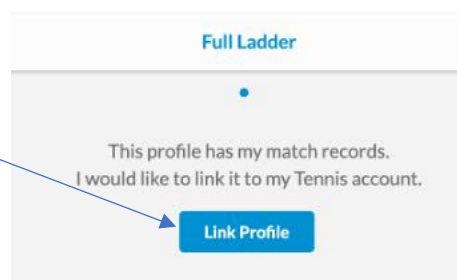
2. LINKING YOUR ACCOUNTS TO YOUR NEW PROFILE

Log in to your account through Match Centre (matchcentre.tennis.com.au)

Do a name search on yourself (if you know there have been incorrect spellings at any stage, include these as well)



Click on each profile individually. If they look like your results, go to the very bottom of the screen and click the Link Profile button



You will then be asked to Confirm your selection.

The linking of profiles isn't immediate, so be patient. If it hasn't linked within a week, contact play@tennis.com.au and advise what you have tried to do. Normally linking profiles takes a day or two, but there may be an influx with recent changes so allow a little more time

Once you have your profile, you can view your upcoming matches, ladders etc, and even "Follow" family members, by searching on their profiles and clicking the Follow button. This will put a link to their profile at the bottom of your home screen

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3. LINKING YOUR UTR



Now you have your account activated, your details will be displayed on the left side of the screen

From here, you can activate your UTR, by clicking the button shown in the red square

Clicking this button will take you to the UTR website, universaltennis.com

If you have an existing UTR account, sign in with your current log in. Your Tennis ID will automatically be populated during the activation process

If you do not have a UTR account, Create one. As part of the activation process your Tennis ID will be pre-populated

Navigate through the questions (I know some of them are annoying and seem irrelevant, but this is a system for professionals and aspiring professionals as well)

When prompted Create your Profile

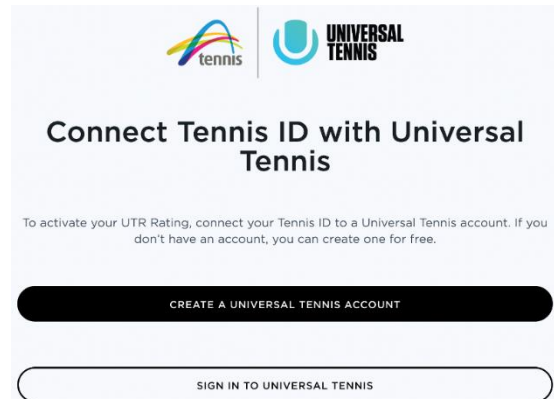
Note: if you are a parent signing in on behalf of a child (15 years or under) a separate Tennis ID and email is required for each child's account.

Once you have completed the UTR activation, you will be directed back to matchcentre.tennis.com.au

If the rating process was successful, a success message will appear and your profile will be complete.

Your Match Centre profile, will then be updated to show your UTR

If you encounter any problems in this process you will have an activation error. In this instance you will need to contact Tennis Support using the email in the link for assistance.

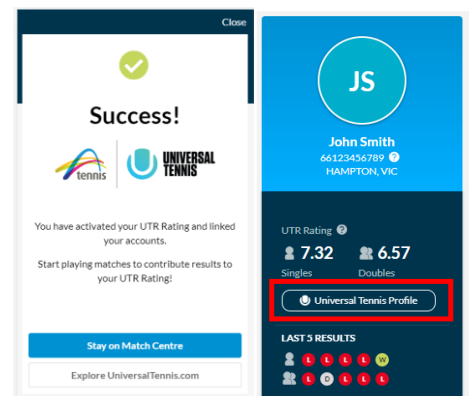


Claim or create your tennis profile.

If you played in a tournament or league recently, Universal Tennis may already have a player profile with your results.

Based on your name, we did not find any matching profiles in our system.

Feel free to search for an alternate spelling of your name, or create a new profile below.



Activation Error

An error has occurred when activating your UTR Rating with Tennis Australia. Please contact the Tennis Australia support team via play@tennis.com.au.

